

Behavioral Health Support Model

{ Kettering Medical Center



- Goals of the Support Model Implementation
- Roles of Support Team
- When and how to consult
- Questions?

Agenda

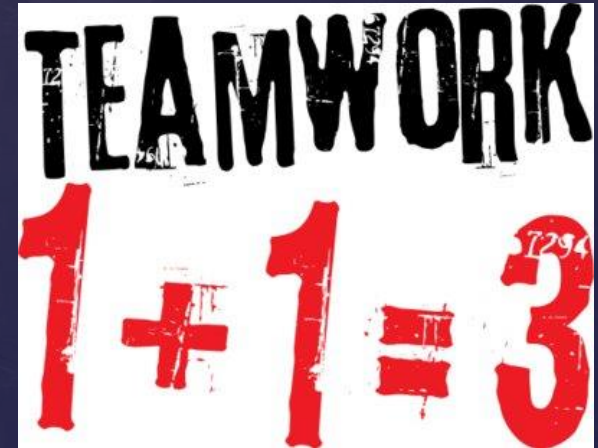




- Sarcastic
- Detail Oriented
- Loud Laughing
- Dually Certified Nurse Practitioner
- Six Years Experience in Internal Medicine
- Two Years Experience in Mental Health

Anatomy of a Tammy

- Improve quality of care by:
 - Reduction in wait time for psych consults
 - Reduction in unnecessary admissions from ED
 - Reduce behavioral restraint episodes
 - Provide BH qualified support staff
 - Reduce staff/patient injury
 - Reduce BH inpatient cost
 - Reduce sitter hours



Goals of Implementation

- APRN
 - Available for consults between 10am & 6pm
 - Available to assist at the ED & medical floors
 - Will page BHAT if requesting assistance
 - Collateral Consult
 - Pre-Consult (if busy)
 - Con-99 transfer



Roles Of Support Team

- BHAT
 - Act as a collateral consult for APRN
 - Psych Support consult if admitted to medical unit
 - Tele-health BHAT Assessment
 - Substance Abuse Assessment
 - GROW Program or Beckett Referral



Roles of Support Team

- Consult day 1; no need to be medically stable.
- Assistance with med management.
- Assistance with psych referrals
- Assistance with inpt admission



When To Consult

25 year old single Caucasian male presents to ED after accidental overdose on Seroquel that his psychiatrist prescribes for Schizophrenia. Patient transferred to cardiac floor for monitoring.

Who is consulted and when?

35 year old African American male arrives at ED with ETOH intoxication. Transferred to medical floor for monitoring during detox. Admits to physician that he would like to “get help” to stop drinking.

Who is consulted and when?

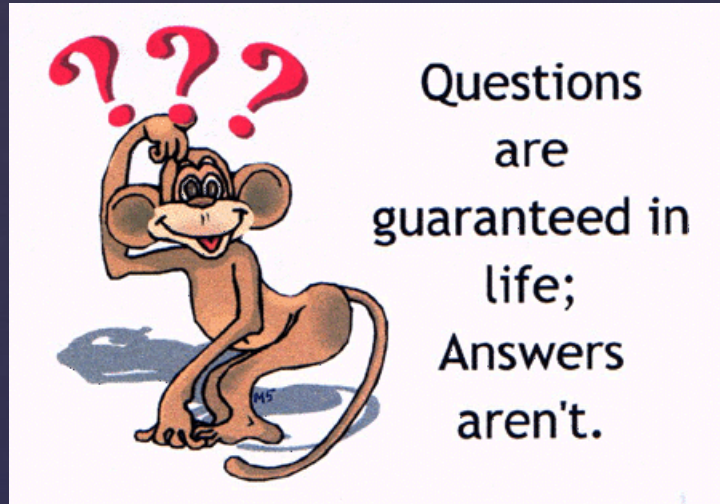
85 year old Caucasian female presents to ED with dementia and lack of attending to her ADL's. Transferred to medical floor for stabilization.

Who is consulted and when?



- Con53 (APRN consult)
- Con99 (BHAT consult)
 - ED
 - Substance Abuse Assessment

How To Consult



Questions