



BOSTON UNIVERSITY

IN CASE OF B...  
IF YOU ARE EXPOSED TO...  
MATERIALS BY A...  
1. Wash the...  
2. Notify...  
3. Go...  
4. Do not...  
For all...  
or the E...  
For serious...  
and Exact



BOSTON MEDICAL  
EXCEPTIONAL CARE WITHOUT EXCEPTION  
RESIDENT  
LAKSHMANA SWAMY MD  
INTERNAL MEDICINE



United States Department of Veterans Affairs



SWAMY, LAKSHMANA L.



Expires:  
2016JUN12

MD

**USUAL DOSAGE:** Read accompanying prescribing literature. Tablets are to be taken whole, and are not to be broken, chewed, or crushed.

Dispense in a tight, light-resistant container.

Store at 25°C (77°F); excursions permitted between 15° - 30°C (59° - 86°F).

Manufactured for:

**IVAX PHARMACEUTICALS, INC.**

MIAMI, FL 33137-3227

by: The P. F. Laboratories, Inc.  
Totowa, NJ 07512



L01226 301171-0A

0105ISS

NDC 0172-2165-60

**MORPHINE SULFATE (II)  
CONTROLLED-RELEASE  
TABLETS**

**100 mg**

**Rx only  
100 TABLETS**

**IVAX** *Pharmaceuticals, Inc.*



**N 3 0172-2165-60 3**

5) DEXTROSE 50% INJ,SOLN SEE SCALE BELOW IV (PUSH) PRN ACTIVE  
 Instructions too long. See order details for full  
 text.

5) DOCUSATE CAP,ORAL 100MG PO BID PRN constipation ACTIVE

7) GLUCAGON INJ 1MG/1VIAL IM PRN GIVE AS AN ALTERNATIVE ACTIVE  
 TO D50 PER PROTOCOL IF PATIENT HAS NO IV ACCESS  
 AVAILABLE.

3) GLUCOSE 40% LIQUID,ORAL CONTENTS OF ONE TUBE (15GM ACTIVE  
 GLUCOSE) 15GM PO PRN IF PATIENT IS ABLE TO EAT AND  
 SWALLOW SAFELY.

9) INSULIN \*HUMAN REG (NOVOLIN R) INJ SLIDING SCALE SC ACTIVE  
 QID SLIDING [if bs 151-200 give 2units] [IF BS  
 201-250 GIVE 4UNITS] [if bs 251-300 give 6units]  
 [IF BS 301-350 GIVE 8UNITS] [if bs 351-400 give  
 10units] [IF BS >400 GIVE 12UNITS & CALL MD]

10) ISOSORBIDE MONONITRATE TAB,SA 120MG PO QDAILY hold ACTIVE  
 for SBP < 100

11) LEVOTHYROXINE TAB 0.25MG PO DAILY QDAILY 0.25MG BID ACTIVE

12) MORPHINE SULFATE CR TAB,SA 15MG PO BID ACTIVE

13) NEPHROCAPS CAP,ORAL 1 CAPSULE PO DAILY (PM) ACTIVE

14) NICOTINE 21MG/24HR PATCH 21MG/24HRS TOP QDAILY ACTIVE

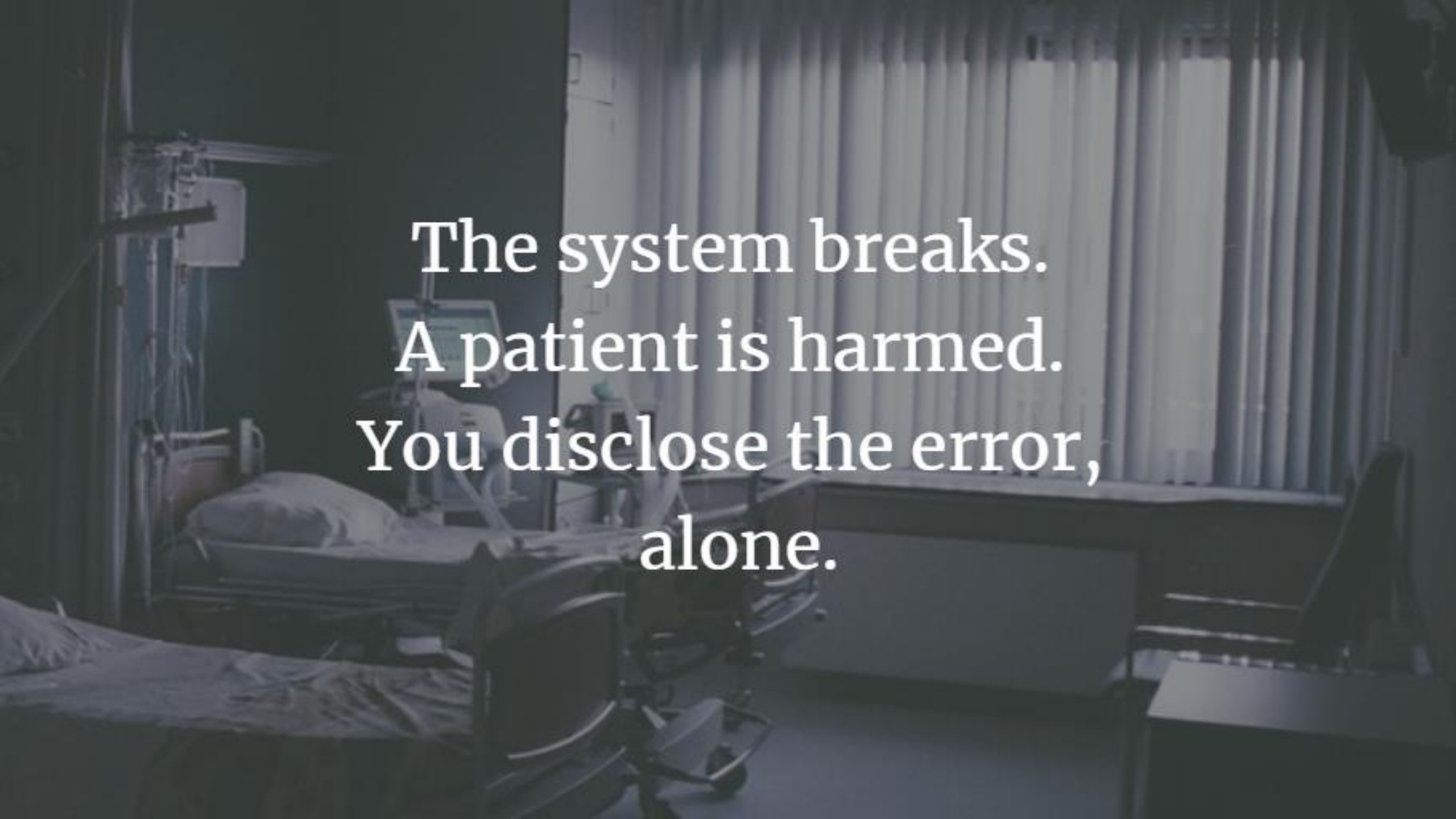
15) NITROGLYCERIN SL TAB,SUBLINGUAL 0.4MG SL Q5MIN PRN ACTIVE  
 For Chest Pain: 1. Notify HO 2. Obtain VS and 12  
 lead EKG 3. Give NTG 0.4MG sl prn q5min x3 4.  
 Repete VS and 12 lead EKG

16) RANITIDINE TAB 150MG PO QDAILY ACTIVE

17) SEVELAMER CARBONATE TAB 1600MG PO TID-WITH MEALS ACTIVE

18) TIOTROPIUM\*\*2ND LINE AGENT\*\* CAP,INHL 18MCG INHL ACTIVE  
 QDAILY



A dimly lit hospital room with a patient in bed, medical equipment, and a window with curtains. The text is overlaid in white on a dark background.

The system breaks.  
A patient is harmed.  
You disclose the error,  
alone.



**SILENCE**

**PLEASE**

**( HUMAN S**

**UFFERING )**

# Burnout

- ◆ **Work-related constellation of symptoms and signs** often with no history of psychiatric disorders
- ◆ Discrepancy between the expectations/ideals and actual work
- ◆ Formally diagnosed with Maslach Burnout Inventory

# Burnout & Quality

- ◆ Lower patient satisfaction
- ◆ Higher rates of nosocomial infections
- ◆ Increased medical errors – *strong dose-response relationship with burnout scores*
- ◆ Higher 30 day mortality rates



Emotional exhaustion

Existential crisis

Depersonalization

Emotional exhaustion

Existential crisis

Depersonalization





Emotional exhaustion

Existential crisis

Depersonalization

## A Textbook Presentation

- ◆ Constipation and poor feeding
- ◆ Progressive hypotonia, weakness
- ◆ Loss of DTRs
- ◆ Decreased gag and suck
- ◆ Decreased tearing, salivation
- ◆ More frequent suctioning leads to ICU care



# The Weekend Effect in Hospitalized Patients: A Meta-Analysis

## Goals of Study:

- Perform a systematic review to examine the presence of a weekend effect on hospital inpatient mortality



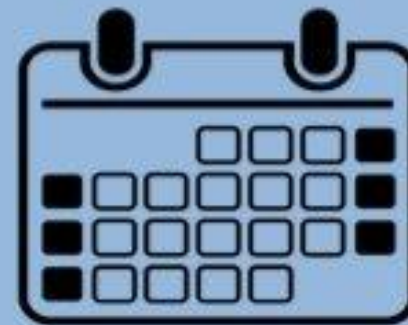
## Findings:

- Risk of **mortality was 19% greater for weekend admissions** vs. weekday admissions (RR=1.19; 95% CI 1.14 – 1.23, I<sup>2</sup>=99%)
- Varied definitions of weekend and mortality



## Possible Reasons:

- Decreased use and/or delays in interventions and/or procedures on weekends?
- Selection bias on weekend admissions?



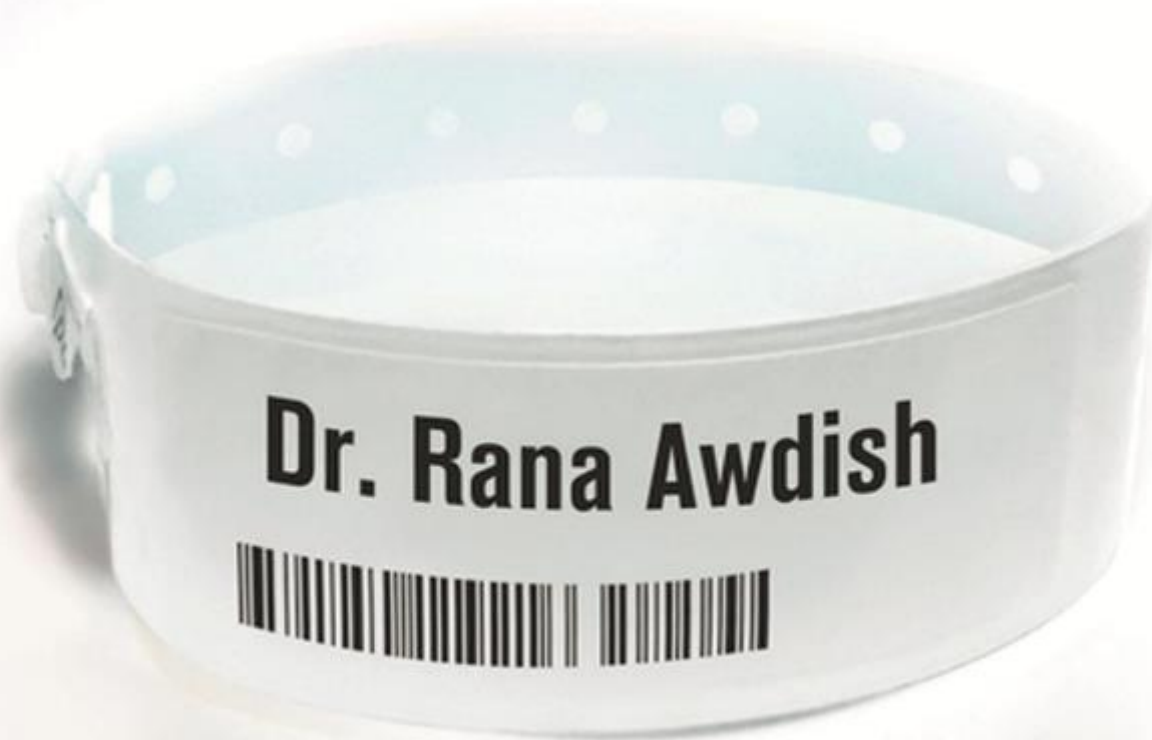


Emotional exhaustion

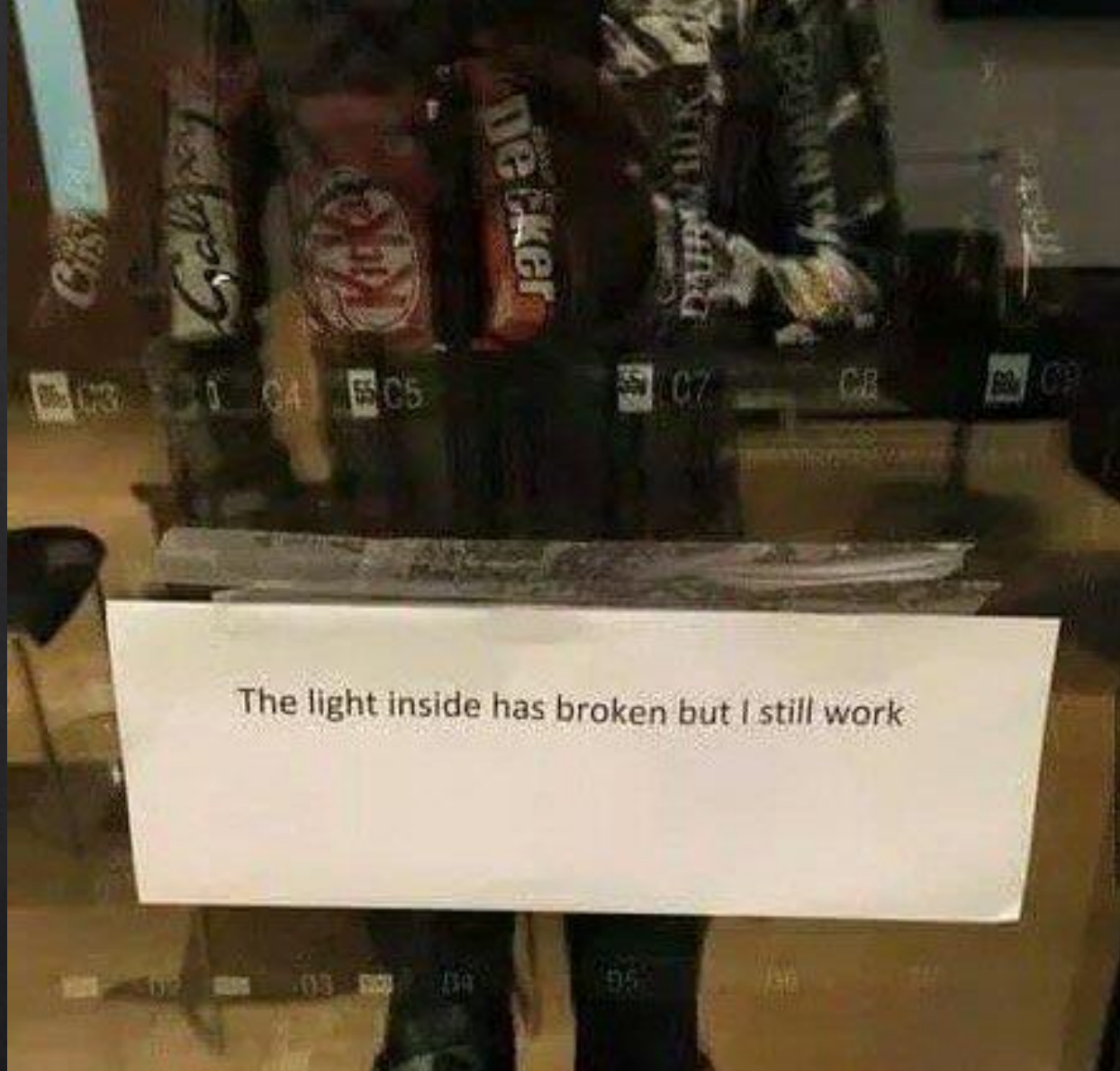
Existential crisis

Depersonalization

*in shock*







**Alex Psirides**

@psirides

Following

A better definition of burnout I have yet to read



# BURNOUT

(WHY NOW?\*)

\*AND NOT 20 YEARS AGO

@concernecus



**Mark Reid, MD** @medicalaxioms · 23h

Being asked to fix addiction, homelessness, and poverty with ceftriaxone.



5



6



72





**Andrej Spec, MD, MSCI** @FungalDoc · 12h



Agreed. Just recently had a sick case of malaria. The fellow and I were in the hospital at 3 am on Saturday. And both of us were happy and proud. Two weeks earlier we were both in Epic training until 7:30 and we both wouldn't stop complaining.



4





**TXAggieBurnDoc** @AmaliaCochranMD · 22h



Replying to @laxswamy @MDaware and 9 others

What is different now is the ever increasing volume of external demands placed upon us. While I absolutely believe in high value care delivered compassionately, we are measured and metriced to death. And I'll leave Epic out of this discussion







**Audrey Provenzano** @audreymdmph · 23h



Replying to @laxswamy @MDaware and 9 others

agree w many other excellent points - EMR, avalanche of useless data...also I think we have reached the tipping point where our system is simply too toxic for the pathologic altruism that has prevented us from raising our voices previously & now we are speaking up & saying NO

# Medicine: then and now

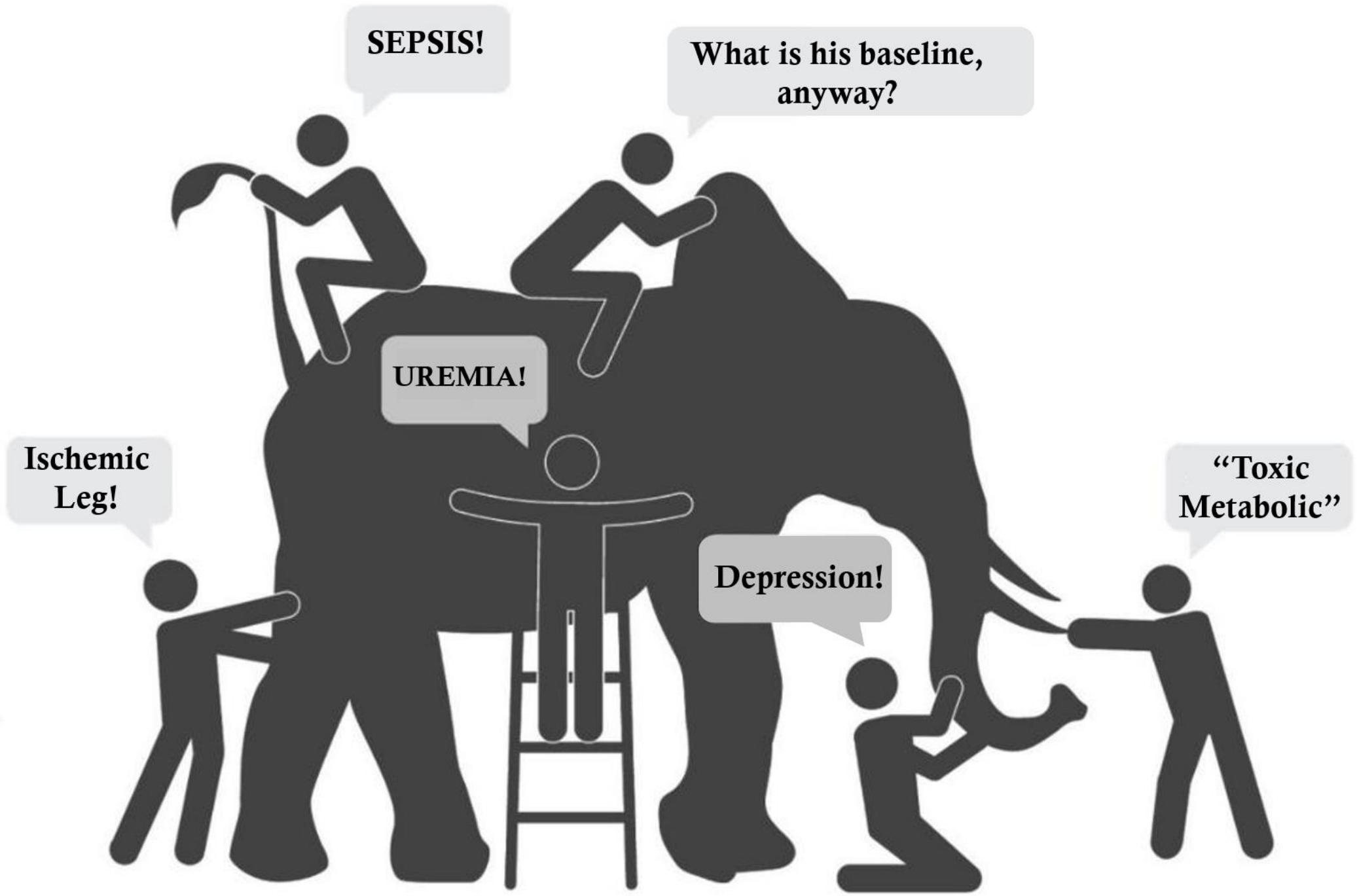
Then:

- ◆ Long hours
- ◆ Broad expertise
- ◆ Total responsibility & ownership
- ◆ Respect & autonomy
- ◆ Practice of medicine
- ◆ Drive the medical system

Now:

- ◆ Regulated hours
- ◆ Super-sub specialization
- ◆ Fragmented ownership, hand-offs
- ◆ Corporatization
- ◆ Practice of... paperwork.
- ◆ Succumb to medical system

# COMMUNICATION FAILURES



**SEPSIS!**

**What is his baseline,  
anyway?**

**UREMIA!**

**Ischemic  
Leg!**

**Depression!**

**"Toxic  
Metabolic"**

Culture is an output of our systems.

Broken cultures reflect broken systems.

The intern's job is to get things done for the patient.

The intern is a work-around for broken systems.



*Intern Year, 2013*



Your Room Is  
Not Work  
No Use Of Phones For  
Dining Incessant

LANCASHIRE  
CONFERENCE SOLUTIONS

MD





Never once did I give them  
the benefit of the doubt.



Clinicians are more than  
interchangeable  
widgets.

The institution will never love you back.

Be at a place that shares your values.

@AmaliaCochranMD

Burn and critical care surgeon, educator, and researcher

“Every system is perfectly designed to  
get the results it gets”

*Paul Batalden & Arthur Jones*







For the few that are involved, they feel  
great.

For all the others, the ivory tower just  
made another burdensome edict.

*James Moses, MD*



**IF YOU JUST WORK IN YOUR  
SILO**

**THAT WOULD BE GREAT**

We are all skilled, caring clinicians trying to do  
the best we can with what we're given.



**Jack Iwashyna**

@iwashyna

Following



Sometimes we need to act at the patient level  
Sometimes we need to act at the ward level  
Sometimes we need to act at the hospital  
level  
Sometimes we need to act at the societal /  
state / federal level  
  
but we must act

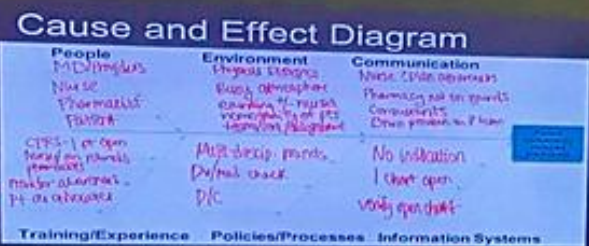
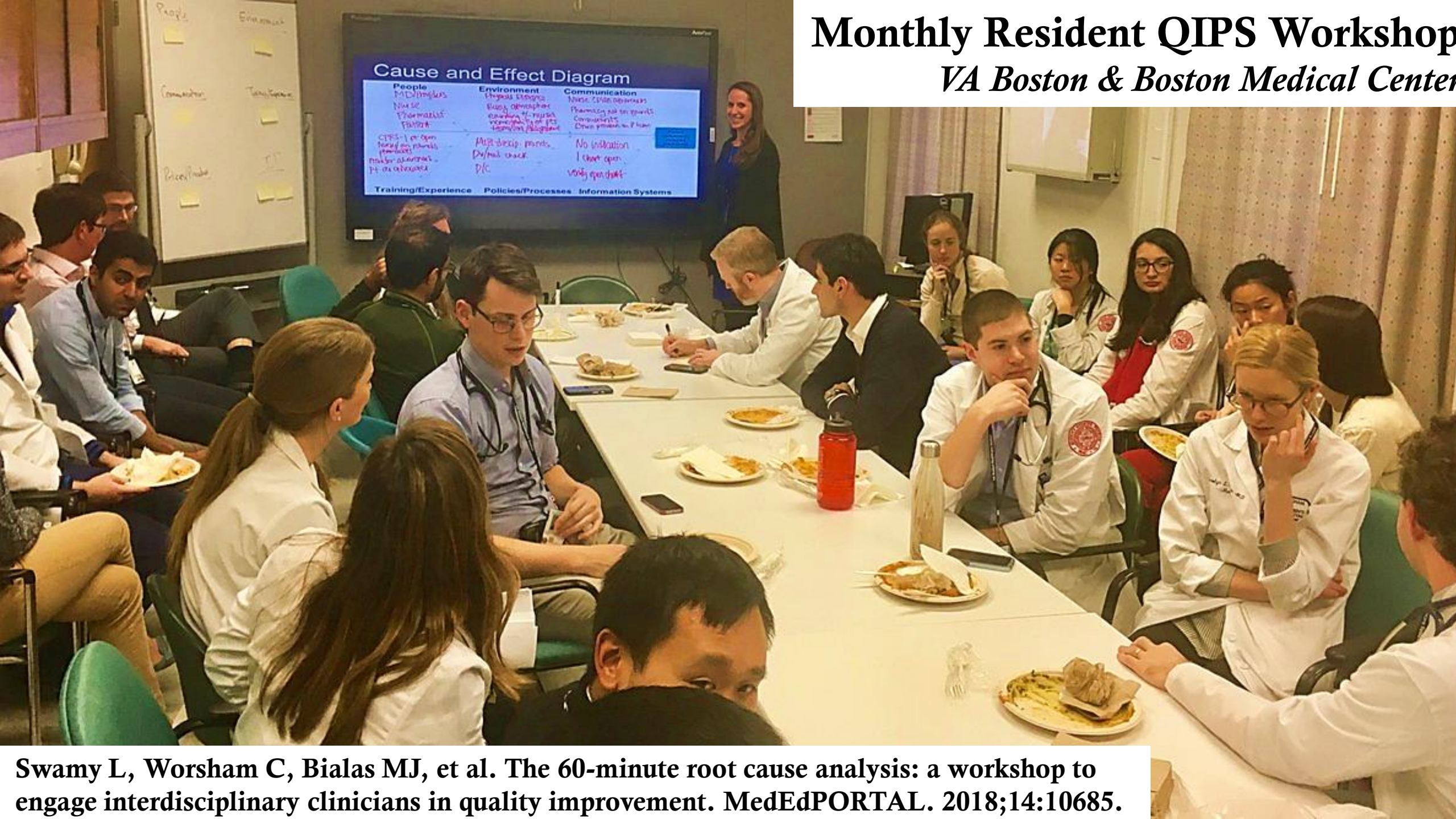
# Tecumseh senior has special graduation ceremony in ICU after suffering apparent stroke

by Kelly May | Monday, June 4th 2018

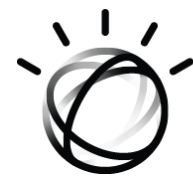


# Monthly Resident QIPS Workshop

## VA Boston & Boston Medical Center



Swamy L, Worsham C, Bialas MJ, et al. The 60-minute root cause analysis: a workshop to engage interdisciplinary clinicians in quality improvement. MedEdPORTAL. 2018;14:10685.



Kettering Medical Center, “which has been on the 100 Top Hospitals list 13 times, **shares unblinded clinical outcomes data with physicians...** so they can compare each other's performance and look for areas to improve.”

"Professional silence in the face of social injustice is wrong."

*Don Berwick, MD*

we are the system.